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Rental Equipment Delivery Driver

Overview

The Rental Equipment Delivery Driver for SurfBerry Rentals must be a multi-talented individual with strong communication and organizational skills. This position is critical in running the equipment rentals business based at SurfBerry in Wrightsville Beach, NC. During the summer months, we have consistent equipment rentals every day. It is the Delivery Driver's responsibility to ensure the proper loading, transportation, and receiving of specific equipment for each booking. This position will also be assigned tasks around the storefront including maintaining rental equipment, keeping inventory neat and organized, and helping pull items for walk-in customers. The Deliver Driver will have full accountability of all company equipment and vehicles.

Punctuality and attention to detail are key elements of our program. The Delivery Driver will need to be strategic in planning delivery routes and loading equipment while keeping to a tight schedule with multiple stops. This position reports to the Activities Coordinator.

Skills and Requirements

Minimum Qualifications

- ❖ Clean driving record
- ❖ High School Diploma
- ❖ Basic knowledge of surfing/SUP fundamentals, as well as related equipment, gear and repair
- ❖ Customer service experience
- ❖ Ability to lift 50 pounds unassisted
- ❖ Can speak confidently and professionally to customers in person and over the phone
- ❖ Comfortable stepping up to field customers during busy shifts with heavy foot traffic through the store
- ❖ Ability to prioritize and adjust tasks based on a fast-paced evolving schedule
- ❖ Reliable transportation
- ❖ No conflicting major summer commitments
- ❖ Basic knowledge of Wrightsville Beach and surrounding areas landmarks and locations
- ❖ Has reliable housing and transportation (must commute to Wrightsville Beach, NC on a daily basis)

Desired Skills & Traits

- ❖ Experience driving with trailers
- ❖ Enrolled in college or trade school (Degree or major in Recreation Management, Environmental Science, or related field even better)
- ❖ Strong communication, decision making, logistical skills
- ❖ High attention to detail and strong organizational skills
- ❖ Energetic person with a positive, "whatever it takes" attitude
- ❖ Ability to remain focused in a fast paced, stressful, and noisy environment
- ❖ Excellent creative and critical thinking skills
- ❖ Ability to accept and give constructive criticism
- ❖ Ability to work outside in the summer heat
- ❖ Experience working independently without supervision
- ❖ Team player

Responsibilities and Duties

Duties primarily take place at our location in Wrightsville Beach, NC with daily trips made to Figure 8 Island.

Individual must maintain a strong skill set in the following areas: organization, punctuality, problem solving, as well as have great attention to detail. These skills are crucial in order for you to provide the best possible experience for each client and staff member. This position is part-time and will require work on weekends and holidays. Shifts run daily beginning at 1:00pm and ending around 6:00pm or whenever the last delivery has been made.

The following skills are crucial for goal setting, prioritization, strategy development, adherence to policies and procedures, and time management. It is of utmost importance to be pro-active and forward thinking.

Staff responsibilities include but may not be limited to the list below.

- ❖ Attend weekly meetings with other staff and supervisor
- ❖ Professionally represent the company
- ❖ Provide excellent customer service both in person and over the phone
- ❖ Come to work prepared, clean shaven + in provided uniform
- ❖ Be accountable for all equipment loaded into the delivery truck, ensuring items are properly secured for transportation
- ❖ Adhere to and enforce proper Equipment Check-in/Check-out Procedure, acting as the final check for customer waivers and rental forms
- ❖ Maintain cleanliness and organization of company vehicle and rental equipment
- ❖ Report any damaged equipment to supervisor
- ❖ Answer any questions customers may have regarding rental equipment at the time of delivery and/or pick-up
- ❖ Effectively communicate with Activities Coordinator giving status updates as you make deliveries
- ❖ Advise customers on activities to do while vacationing in the area, taking care to highlight company programs
- ❖ Clearly understand company goals, high safety standards, and mission; continuously work to professionally promote the organization's mission and achieve its goals
- ❖ Be knowledgeable of Surf Camp, Inc. as a company, as well as our diversity of programs

Compensation

We offer competitive hourly pay, commensurate with experience, the inclusion of pro-deal opportunities, free staff uniforms, and discounts on SurfBerry Café menu items as well as rental equipment.

Position Duration

Part-Time and Full-Time positions operate from mid-April through mid-October

About Surf Camp Inc

Surf Camp Inc. is a leader in the growing world of learn-to-surf adventure camps. Our brand symbolizes a long-standing commitment to technical instruction expertise and ocean safety awareness which is evident in our three main core values: "Safety, Learning, and Fun!" We develop and conduct a diversified mix of summer camps for kids and teens, as well as adult travel adventure programs.